



# CAIRN'S Pet Gazette

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September - November 2018

## **Fear Free 103: Putting the “TREAT” in “Trick or TREATing”**

- Sarah, Client Marketing Coordinator

*Bubble, bubble, toil and.....trouble??* Who wants trouble for their pets during Halloween season?! Some Fear Free tactics can help avoid that. If your pet does not take kindly to strangers, make sure to have a safe haven they can retreat to during Trick or Treating or costume parties. This area should be a room away from the activity of ghostly visitors and their bedding sprayed with Adaptil or Feliway pheromone spray. Classical or reggae music should be played in this area to drown out any outside noises. Having a television on will work just as well if no music is accessible to that room.

Humans in costume can create stress in your pet, even if he/she loves meeting new people and children. Weeks before goblins knock on your door, desensitize your dog or cat with positive reinforcements involving people they know in costumes. Have the person in costume at a distance while offering a high reward treat. Allow the pet to come to them. Approaching the pet will be considered a forceful advancement and cause more stress for them. Go slow and be patient. If your pet's response is still negative, do not force the issue. Resort to creating a safe haven instead. They'll appreciate it more and love you for it!

If your pet takes part in the festivities by dressing up, be mindful of any signs of stress they may exhibit while wearing a costume. If he/she doesn't seem impressed with wearing it, place a holiday patterned bandana or ribbon on them instead. If costumed or having holiday flare on, spraying Adaptil or Feliway pheromone spray will aid in the comfort while your pet struts their stuff. **Happy Haunting!**



Visit our Microchip Booth at Bark for Life!  
Sunday, September 16, 2018 | 11a-3p  
Kenosha Airport 9900 52nd St, Kenosha, WI 53144





Yearly fecal checks are important for your pets. Make sure to bring a fecal when one is due.

## Learning about Working Dogs and Service Dogs

- **Melissa**, Office Coordinator

Living with a person who has a physical disability and has a service dog makes me very aware of the different type of working/service dogs. There are therapy dogs, emotional support dogs and service dogs. Each of these types of dogs have very important roles in helping people.

### Therapy dogs

*"Frequently called comfort dogs, therapy dogs provide companionship, relieve loneliness, and sometimes help with depression, anxiety, and certain phobias, but do not have special training to perform tasks that assist people with disabilities."*

Many times, you will see these dogs at nursing homes, schools, reading programs and other places that they have been granted permission to be. The human and dog team are certified and have identification to prove that they have been trained to work with those different situations.

### Emotional Support dogs

*"Emotional support animals (ESA) are animals that bring comfort and support to their owner. An emotional support animal is typically a dog or a cat, but other species may be acceptable as well. ESAs are considered pets."*

In order for the dog to be an ESA you must have a letter from your doctor and you are granted permission for your ESA to live in housing that does not

allow animals and to fly in the cabin of the aircraft. These dogs are not granted public access except for these two places.

### Service dogs

*"According to the ADA (Americans with Disabilities Act) a service dog is defined as a dog that has been individually trained to do work or perform tasks for an individual with a disability. The task(s) performed by the dog must be directly related to the person's disability."*

In order to be a true service dog, the disability must be recognized by the ADA. These dogs are given permission to go wherever their human goes, except for burn units and surgical rooms. These dogs are not required to have harnesses or service vests when working; nor are they required, at this time, to be registered with an organization. Websites that offer patches, registration/certification or paperwork are just scams.

So now that you have a brief idea about the differences between the three types, here are a couple of things to keep in mind. If you see a dog working with a person with a disability, don't bother the dog. If the dog gets distracted, the human could easily be injured. All of us would like to take our well-behaved animals with us wherever we go, but the more people who abuse these laws, the harder it makes for those who really do need a service dog to help them better improve their life.

Quoted text is from Service Dog Laws for Dummies by Alecia Frazier. The complete article is available on Pinterest

# Our Building's One Year Anniversary!

- **Dr. Rebecca Wilsey**, Veterinarian

We have come a long way in a year. We started off the first 2 weeks not even having phones, using the phone lines at the old building while seeing patients in the new building. Our first patients had to deal with us not knowing where we were going or where anything was located.

We have added a 7th doctor, Dr. Lavoie, in June. We are seeing rehab patients 2 days a week. Dr. Strecker is joined in the exotic animal area by a second doctor, Dr. Heino. We are doing surgery and oral surgery 5 days a week and are seeing patients 7 days a week. Ultrasound is available 5 days a week by Dr. Feltes and expert Internal Medicine as well by Dr. Neil.

The new building won a national merit award that was awarded to only five hospitals nationwide. We look forward to the future having more appointments available to meet all our patient's needs. Rehab time is increasing and Dr. Brewer is spending more of his time doing this and pain management. We are very close to becoming a Fear Free Certified Hospital in which there are very few right now. We have 60% of our staff certified in this special handling of our patients to better their experience and that of our clients. We have been blessed to have such a wonderful place to continue to do what we love, veterinary medicine. We look forward to helping all your fur babies to feeling their best in whatever way we can help.

## Basics of Diabetes

- **Trish**, Veterinary Technician

There are a variety of medical conditions that animals can have, one of which is diabetes. Diabetes occurs when the body doesn't produce or properly use the hormone insulin. When the body changes food into energy (glucose or blood sugar levels) insulin helps carry the energy to the cells in the body. When the body can't produce or use its insulin that's when high glucose levels occur in the blood and urine. Diabetes is most commonly diagnosed when signs of hyperglycemia (high blood sugar) are noticed. The most common symptoms are an increase in thirst/drinking, increased urination (even having accidents in the house), weight loss, and lethargy.

Having diabetes does require some changes in lifestyle such as diet changes and administering insulin injections. But remember diabetes is treatable and manageable. Initially we need to see your pet more

frequently to monitor the response to insulin and adjust dosing as needed. Just like people, each pet is different and will respond differently. Sometimes changes can occur even after your pet is regulated. It is very important to watch for changes in drinking and urination habits, appetite, and weight.

Receiving a diagnosis of diabetes may seem overwhelming. I understand. Not only do I have a diabetic cat, but I was diagnosed with Type 1 diabetes as an adult, which usually occurs in childhood. I know what you're going through as a pet parent and can relate to how diabetic pets are feeling. Our team is here to help you. We will teach you how to give insulin injections (the needles are very tiny) and provide you with the information you need to manage your pet's diabetes. Knowing what to watch for and good communication with the veterinary team, diabetic pets can live a long and happy life. If you have any questions about your diabetic pet or think your pet may have diabetes please call us. The team is here for you and always happy to help.

We now send appointment reminders via text and email. Please provide us with your current email address and cell phone number.

# 🐾 Creature Feature 🐾

## Dr. Kaila Lavoie, Veterinarian

I grew up in a small town in southern Illinois and have wanted to be a veterinarian ever since I can remember. I spent my summers in high school shadowing at a local animal hospital and volunteering at the humane society. I did my undergraduate studies at the University of Illinois where I earned a Degree in Animal Sciences. After undergrad, I went to the University of Missouri for my Veterinary Degree. In my spare time I enjoy spending time outside with my Golden Retriever, Oliver, or relaxing at home with my cat, Thomas.



## Jerry, Veterinary Assistant



Hello! My name is Eyerusalem, but you can call me Jerry. I'm excited to join the Care Animal Hospital team as a Veterinary Assistant. I'm originally from Addis Ababa, Ethiopia and moved to the United States with my family in 2016. In Ethiopia, I earned my Doctor of Veterinary Medicine and I hope to one day receive my certification here in the states. I do not have any personal pets, but I love to care for the family pets, Yankee and Mufasa! Aside from spending time with the pets, I enjoy the company of my loving family. I'm excited to meet both you and your pet at your next visit!

Check out our Pet Page phone app.  
Downloadable from Google play or the Apple store.

## October is Adopt-A-Dog Month!

- Sarah, Client Marketing Coordinator

The organization American Humane created Adopt-A-Dog Month to encourage adopting dogs from shelters and rescue groups. These dogs may otherwise never be a part of a loving home or the freedom of running in a dog park.

### Other ways you can help:

- Spay or neuter your dog. Not only will this promote a longer, healthier life, but also prevents unwanted puppies that will need homes.
- Have identification on your dog, whether it be a collar with a tag, microchip or both. If your pet wanders off, this is a easy way for them to return home.
- Do what you can for your local rescue group or pet shelter. Donating time, money or needed supplies is greatly appreciated and a little can go a long way. Call your local shelters to see what they need, as needs change. **Now go celebrate October!**

### Contact Us

Phone: 262-694-6515  
Fax: 262-694-5046  
Email: [customer\\_care@careanimalhospital.com](mailto:customer_care@careanimalhospital.com)

### Address

9052 Prairie Ridge Blvd  
Pleasant Prairie, Wisconsin, 53158

### Hours of Operation

<b>Monday</b>	8:00am – 7:00pm
<b>Tuesday</b>	8:00am – 7:00pm
<b>Wednesday</b>	8:00am – 7:00pm
<b>Thursday</b>	8:00am – 7:00pm
<b>Friday</b>	8:00am – 7:00pm
<b>Saturday</b>	8:00am – 2:00pm
<b>Sunday</b>	10:00am – 3:00pm

